



Issue 3

SERVICE NOW SAVE LATER!

During the summer, even if it is not consistently hot, air conditioning and refrigeration equipment tends to break down more often.

We did notice one interesting factor this year, though. There were very few calls for breakdown of units that we already service.

We did get the odd call out for a mechanical failure, which cannot be predicted, but our clients with service contracts had clearly made the right decision. Not only that but by regularly having their equipment serviced they are reducing the likelihood of breakdowns, thus saving them the cost of repairs and replacements.

Let's face it you have your car serviced regularly. Getting your air conditioning and refrigeration equipment serviced is only taking a similar precaution.

Please give us a call if you would like to consider taking out a service contract. It really does make sense to have a service carried out now to save money later.





ASK ABOUT OUR PRIORITY SERVICE!

INSIDE THIS ISSUE:

A New Dawn ...



It Couldn't Be Done!



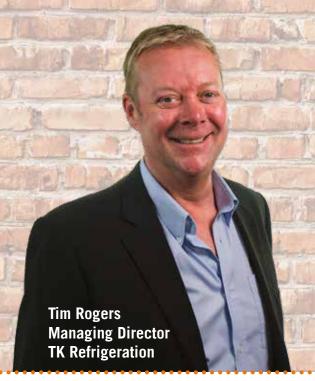
Walk 4 Hollie



And more ...



A WORD FROM TIM...



Back at the start of May I decided to come off the road for good after 41 years as an engineer.

I have to say I was nervous about it, what on earth would I do all day if I was not repairing or installing equipment? I really shouldn't have worried.

Having swapped my overalls for something considerably smarter, I have thoroughly enjoyed meeting more of our clients face to face. It has enabled me to solve a few problems for them as well as receiving some excellent feedback, which is always encouraging.

I have still got my tool box and overalls in the boot though – just in case!

ARE YOU F-GAS COMPLIANT?

DID YOU KNOW?

It is a legal requirement for all companies who install, maintain or service stationary refrigeration air conditioning or heat pump equipment that contains F gas refrigerants to hold a Company Certificate issued by a Company Certification Body.

In addition, the F-Gas Regulation requires companies and other organisations with air conditioning plant to ensure that the fluorinated greenhouse gases are contained within the systems.

TKR are registered experts in these fields and can help with any queries you have and to ensure your equipment is compliant.

Take a look at the F Gas page on our website for full information, or please feel free to contact us, we would be happy to advise. Call us on 01452 739483.



ATTENTION LANDLORDS

Keep your ale cool this autumn and reduce your energy bills!

Everyone enjoys a cool, refreshing lager or cider standing around the BBQ in the hot days of summer. Come the autumn evenings there is nothing better than sitting in the Snug by an open fire supping a pint of quality English ale.

As any good landlord knows, ales and beers should be kept in cellars at an optimum temperature of around 10°C. Between the months of October and April the average external temperature in the UK is usually below 8°C.

There is now a way that landlords can turn this cool English weather to their advantage. The J&E Hall ambient beer cooler brings external air into your cellar so your existing cooling system does not need to be operating.

As a result there is a saving of energy used and a commensurate saving of money. Check our website for full details.

So while your customers relax with their cool pints, you can relax in the knowledge that you are reducing your energy bills and consequently saving money.

Cheers!

KIND COMMENTS...

years. They sorted out the refrigeration system for many years. They sorted out the refrigeration system for my restaurant back in 2011 and were the obvious choice to do the same at the pub when I bought it in 2015. Margins in the business are so tight these days that any saving needs to be looked at. Tim told me about how the J & E Hall ambient beer cooler could save me money on my energy bills. I quickly realised it was a no-brainer. The cellar at The Bell is above ground so this made installation straightforward and meant that they had the job finished in just a couple of hours. I have no hesitation in recommending TKR to any pub or restaurant.

Mark Payne, Owner - The Bell Inn, Selsley



NEW DAWN INN REFURBISHMENT NOW COMPLETE!

Martin Hand, formerly of The Queens Head, Longford, had not been retired for long before he realised he needed a new challenge. What better than taking over a pub that had been empty for six years and completely refurbishing it!

So Martin took a lease on the old Kings Head pub in Norton and began what turned into a major project.

His vision was to create a high quality wine bar and restaurant and that is where TKR came in. Our task was to install state of the art refrigeration equipment.

We were able to provide two cold rooms and cellar cooling by way of the J&E Hall ambient beer cooling system, all installed and completed within two days.

Now Martin aims to have his grand opening of The New Dawn Inn on Wednesday 23rd August. His intention is to provide one of the finest dining experiences in the area. To this end he will be using local produce wherever possible, with deliveries of fresh fish from Cornwall every day.

There will be craft beers, locally produced ice cream, freshly roasted coffee and home-cooked pastries. In addition they will offer a wide range of wines, the finest cocktails and what Martin describes as "some pretty damn good gin, including one from Norton."

We wish Martin and his team every success and are proud to have been part of his project.

Enjoy your retirement Martin!



Residential Lettings

THEY SAID IT CO

BEDONE

But TKR like a challenge!

We were contacted recently by Stuart Turner, General Manager of Morgan Associates in Cheltenham. They are one of the leading Letting and Management companies in the area and have been since they were first established in 1965.

Stuart picks up the story. "We occupy a magnificent Grade II Regency listed building in the heart of Cheltenham but it is not without its problems. Primarily, the main ground floor showroom and office is south facing and has lots of glass. During the summer it can be like an oven, to the extent that by around 3:30pm our staff are visibly wilting.

"We have had several firms look at the possibilities of installing air conditioning over the years but none came up with a viable solution. The best we could manage were portable units which were extremely noisy and far from satisfactory.

"When one of these units broke down we asked TKR to see if they could repair it. Whilst in our office looking at the unit the engineer asked if we had considered installing air conditioning and I explained what we had been told.

"Incredibly, the engineer said he thought he could solve it and offered us a price that seemed fair.

"The week of the installation turned out to be the hottest of the year! Within two days, however, the system was installed and fully operational. What a difference it has made. Unlike our old units, you can hardly hear a thing when it is turned on and the atmosphere in the office has been completely changed.

"The engineer explained how the system operated and left us with clear instructions. I was especially pleased to get a follow up visit a few weeks later, checking that everything was working to our satisfaction."

As I said, we like a challenge. The problem was that it was not possible to fix condensers externally. However, we got round this by installing them in the cellar and venting them through grilles. Thinking outside the box saved the day.

Last word to Stuart: "I was very impressed with the whole set up at TKR. I have no hesitation in recommending them."



MARY COMPLETES WALK 4 HOLLIE!!

In the last issue we promised an update on Mary's walking and running exploits for charity.

We are pleased to report that Mary recently completed the annual 10km walk around some of Gloucester's landmarks in aid of the charity Walk 4 Hollie. Some 200 people took part and Mary was one of the first to finish in a time of 2 hours, although it was not designed as a race as such, just a fund raiser.

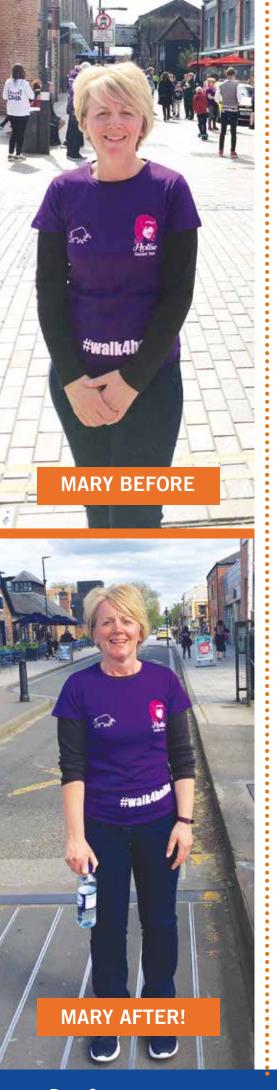
The charity was set up following the murder of 20 year old hairdresser Hollie Gazzard in 2014. The Hollie Gazzard Trust was created by her parents and sister and aims to give young people opportunities to help them reach their full potential. If you would like to support the Trust please visit

www.holliegazzard.org

The photos show Mary before and after the walk, proudly wearing a Walk 4 Hollie t-shirt. Also pictured is the magnificent cake that she won as a raffle prize. The team back at the office were able to help Mary polish it off when she







ALL SMILES FOR AIR SMILES!

Since last issue Mary has gone from strength to strength with her charity running, completing her first 5k run. Here is her latest news:

"I recently reached the end of my couch to 5k journey and the five of us that were remaining from the original 19 who took part in the Cheltenham Park Run (5K). I had a finish time of 37.03 which I was quite chuffed with (I'm slow but steady!). My aim is now to improve on this time.

"In total we raised just over £200, enough for an Air Smiles Day, which means that a disabled or terminally ill child will be able to have an amazing flying experience with the team from fly2help which is just great.

"Last night we had a little celebration with cake and Prosecco and even a medal! I am now going to continue on the next leg which is 5 to 10K (hopefully)."





PUPDATE!

In the last issue we introduced you to Mandy's dog, Kavik. As promised here is the latest news on the little puppy.

To start with we cannot call him little anymore! Mandy picks up the story:

Having got him four months ago when he weighed 4.5kgs, my children assured me "they only grow to 32kgs mum." Well if that's the case, he'd better stop growing soon as he has already reached 30kgs and is just six months old.

Mandy entered him in a Paws on Patrol competition held recently in Gloucester Park. We are pleased to report he picked up **first place** out of over fifty entries. Here he is proudly showing off his red rosette.



Finally for this issue we can report that Kavik has been on holiday for the first time. He thoroughly enjoyed himself romping in the sea and sand on the beach in Cornwall, as you can see in this background photo.



IMPORTANT NOTE FROM TIM

You may have noticed that the cost of refrigerant gas has increased over the past few months. At present, our suppliers are increasing the cost by as much as 50% each month!

This increase only applies to certain refrigerants, these refrigerants are the ones that are slowly being phased out. This is all part of the government and a worldwide policy to reduce 'greenhouse gas emissions'.

Some refrigerant gases are potentially more polluting than others, the latest gases that are starting to be phased out are R404A and variants of R407. Each gas will be set a date after which they will no longer be available. As these gases become scarce the prices will continue to rise at a significant rate.

R22 has already been phased out, this in effect means that, unless a substitute gas or mixture of gases is developed, your equipment may need to be replaced when it needs gas or major repairs.

We are trying to prevent this situation happening by identifying equipment that presently operates on these gases and finding substitutes that are now much cheaper, and more importantly less harmful to our environment.

It is now even more important that we prevent these harmful gases leaking from your refrigeration and air conditioning systems.

For those customers that have not heard about 'F GAS' and your legal obligations with regard to 'F GAS', further information is available from our website, www.tkrefrigeration.co.uk.

We are happy to advise you further and have a great deal of information available, so please contact us if you have any further questions.



SAFE RECYCLING

Here at TKR we like to consider ourselves environmentally conscious.

Should we ever need to dispose of old equipment, wherever possible, we will recycle. However, because of the various environmentally dangerous gasses some equipment contains, this is not always an easy task.

We have the necessary knowledge and equipment to safely de-gas these units in line with the strict government guidelines. Once made safe, old equipment is shipped to specialist companies to be recycled. Please just get in touch if you have equipment that you would like to recycle.





NEXT ISSUE:

- Maintenance Contracts How they are working for our customers - saving money in the long run
- Secret Santa
- Pupdate Kavik in Training!
- Save money with Strip Curtains
- and More ...

KIND COMMENTS...

"I would like to take this opportunity to thank you and your team for the excellent service we received from conception to completion. The process from start to finish was quick and professional and the timekeeping was impeccable and the installation area was spotlessly clean on completion. I would certainly use TKR for any future work we may require and definitely recommend TKR to anyone who was thinking of using their services."

Jim Mogg, Group HES Ltd

SPECIAL OFFERS:

Keep an eye out on our website for special offers!

DID YOU KNOW?

We sell brand new and used appliances - check our website for details.

CONTACT US ...

- Unit DI, Innsworth Technology
 Park
 Innsworth Lane
 Gloucester
 GL3 IDL
- sales@tkrefrigeration.co.uk
- 01452 739483
- tkrefrigeration.co.uk

