



COOL TIMES

TKR's CHOSEN CHARITY FOR 2019 JAMES HOPKINS TRUST



I am pleased to announce that during 2019 we will be supporting the James Hopkins Trust as our chosen charity.

Founded in September 1989, the Trust works exclusively with severely disabled, life threatened and life limited children aged 0 to 5 in Gloucestershire, enriching their lives and supporting their family and friends.

They do this by primarily providing free nursing respite care, either in the children's own homes or at their specialist centre at Kites Corner with its purpose built facilities including multi-sensory accommodation and beautiful gardens.

Here's an idea of how the money raised is actually spent:

- £10 – pays for a child to enjoy an hour in a multi-sensory room
- £15 – pays for an hour's nursing respite in the child's own home
- £60 – pays for a 4 hour respite session for a child at Kites Corner
- £500 – pays for one child to have a 24 hour break and sleepover at Kites Corner

The Trust currently supports 90 families in Gloucestershire. To simply maintain those levels of care, the Trust needs some £1,700 a day. **That's a whopping £578,000 every year.**

Every penny counts so I sincerely hope you will help us in our fundraising efforts throughout 2019.

Merry Christmas from us all at TKR!





JAMES HOPKINS TRUST

For more information on **James Hopkins Trust** or if you would like to donate, please visit jameshopkinstrust.org.uk

INSIDE THIS ISSUE:

Celebrating 15 years at TKR



Spotlight on The Kings Head Hotel, Cirencester



Long, Hot Summers: Are you prepared?



And more ...

Here we are again with Christmas nearly upon us. Where did those twelve months go?



Tim Rogers
Managing Director
T K Refrigeration

A WORD FROM TIM...

2018 was quite an epic year. First up was the dreaded Beast from the East followed by the hottest summer since 1976! It may be that I'm getting older but it really does seem that the years are getting shorter.

We have chosen the James Hopkins Trust as our charity for 2019. The plan is to hold some fun fund raising events throughout the coming year and I hope we can count on your support and donations. If you would like to make your own donation direct to the charity you can find details of their website on the front cover of this issue.

All of us at TKR would like to wish you a very merry Christmas and a prosperous New Year. Many thanks for your custom during 2018 and we look forward to seeing you all again next year.

Enjoy the festivities!



WHAT'S THE DIFFERENCE BETWEEN GLASSWASHERS AND DISHWASHERS?

Simply, glasswashers are specially designed to wash only your glassware. Glasswashers have a quick wash speed and can easily be stored under counters, allowing you to position them close to your front of house or serving area.

We wouldn't recommend using a commercial dishwasher in place of a glasswasher, as they are designed to wash plates in a different manner to glasses. They also wash at a higher heat, which runs high risk of damaging your glassware.

Glasswashers also wash much faster than dishwashers, which can be invaluable to businesses during busy periods when demand for glasses is at its highest.

Whilst some warewashers are available that can wash both plates and glasses, glasswashers are more affordable and traditionally offer a higher output for a lower price, making them the best choice for businesses where the prime focus is drinks.



If you're in the market for a new dishwasher or glasswasher, talk to us as we have plenty of options to offer. Ask us what model will be best for you and we also offer interest free payments on certain products.



Visit our Products for sale website page at:
tkrefrigeration.co.uk

CELEBRATING MARY'S 15 YEARS AT TKR

**PROVIDING
"A & E" FOR
REFRIGERATION!**

When I joined TK Refrigeration back in 2003 never did I think that I would still be here 15 years later! My daughter was just a year old and I was looking for a part-time job as I was climbing the walls at home. I never wanted to be a stay at home Mum.

The job was advertised as part time, 10-12 hours a week and it was just a mile or so from home which was ideal. These days I am working much longer hours and sometimes it feels like I haven't even been home, especially during this summer's heatwave!

I coined the phrase "Never a dull day at TK" fairly early on and this is so true. Every day is different and you never know what you are going to be faced with. It could be someone wanting a door seal for a 30 year old cold room or a customer in meltdown (quite literally) as their walk in freezer has stopped working but whatever the issue we are here to try and fix it. It's rather like A&E for refrigeration.

A large part of my job is to process the engineers' worksheets which can be quite a challenge as, a little like doctors, their writing isn't always great and can take some deciphering (if you have seen one I'm sure you will sympathise).

Overall my list of duties is endless, from processing job sheets, ordering parts, raising invoices, preparing maintenance contracts and everything in between (I even make the tea occasionally) so the time just flies.

Here's to the next 15 years - only joking!



Mary receiving her beautiful bouquet of thanks for all her hard work.

We have used TK Refrigeration for over 10 years now. Great service and great technicians. Very responsive and flexible. It's a wonderful feeling as maintenance manager not having to worry about break downs as they give me terrific back up, when I need them they are there.

Would certainly recommend them

Keith Wooton
Hatherley Manor Hotel



CUSTOMER SPOTLIGHT - The Kings Head

The Kings Head Hotel, Cirencester, is an elegant boutique hotel with 46 stylish bedrooms and 6 one-bedroom air conditioned apartments, a unique subterranean Spa and relaxed British dining.

Located in the heart of the Cotswolds, it's the perfect place to experience the historic market town of Cirencester and all the beauty that the area has to offer.

When you step inside you are immediately surrounded by colourful art and vibrant beauty. Elegant chandeliers, feature wall art, fresh flowers and cosy furniture set the tone.

The hotel is a place to escape; whether it's a town or country break, memorable family lunch, cocktails with friends or just to meet up, the Kings Head Hotel is a unique town centre destination.

Our facilities include:

- Individually styled bedrooms and apartments
- All day dining
- Cocktail bar with extensive wine list & cellar
- Exclusive meeting, private dining, events and wedding facilities
- Subterranean bubble Spa



A Warm Welcome Guaranteed ...

“

I have been using TKR for over 10 years. During this time Tim and his TKR team have always, without fail, been helpful, knowledgeable and able to fix equipment in difficult situations. They are experts in their field and I would go as far as to say they are the best air conditioning and refrigeration engineers in the Cotswolds and across the 3 counties. I rate them that highly. The whole team are knowledgeable, professional and friendly and always go the extra mile to help us when there's a problem. I have no hesitation whatsoever in recommending TKR to anyone. I wouldn't use anyone else for servicing and repairing our air conditioning/heating, kitchen and chilling equipment. Highly recommended.

Ben Foster-Smith
Operations Manager
Kings Head Hotel, Cirencester

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Feature Room at The Kings Head, Cirencester

Sleeping at the Kings Head Hotel

Luxurious, romantic, individual and elegant - all of our rooms are completely unique, just like you. With designer furniture, feature Nespresso machines, luxurious linens and cosy lounge chairs we invite you to indulge in the unique experience of an overnight stay, you will not be disappointed.

All 46 bedrooms and six apartments will offer you everything a great boutique hotel should, along with a host of period and architectural features giving each room its own personality.

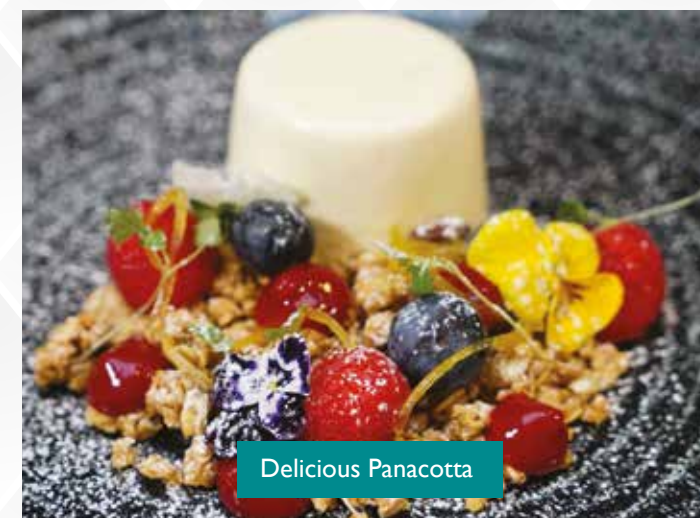
Our rooms: Classic, Superior, Feature, Apartments and Indulgent, there's a room for everyone.



Feature Room at The Kings Head, Cirencester



Feature Room at The Kings Head, Cirencester



Delicious Panacotta



Delicious Beetroot

Dining at the Kings Head

Experience the best of British dining in the exceptionally stylish setting of the Kings Head. We serve freshly prepared food from a seasonal menu, daily.

Our Head Chef and his team are passionate about all things local and work with a range of fabulous suppliers to lovingly create a menu that is full of heritage and provenance. Food at the Kings Head is modern British dining at its best, using fresh premium local products that reflect the changing seasons. Premium products, locally sourced.

Join the Kings Head for:

- Afternoon Tea
- Magical Sunday Lunch!
- Sunday Lunch
- Bar & Lounge Snacks & Drinks

Contact The Kings Head Hotel, Cirencester

🌐 kingshead-hotel.co.uk

📞 01285 700900

📍 The Kings Head Hotel, 24 Market Place, Cirencester GL7 2NR

A CLEAR SOLUTION ...

PVC strip curtains offer a variety of benefits to businesses operating cold/freezer rooms. From a cost effective or versatile means of separation, to saving your business money on energy costs, these curtains are proving popular in the refrigeration world.

One of the most beneficial aspects of PVC strip curtains is the potential to reduce your energy costs, particularly if you are in an environment where the doors to the chillers are constantly being opened and closed. Energy costs can soon rocket as the chillers struggle to keep the goods inside at their optimum temperature.

When the door of a cold room is opened the warmer outside air enters the room and the temperature rises, the longer the door is open the greater the increase becomes. If it is in constant use throughout the day the temperature may not even have time to get back to the optimum level until the premises are closed overnight. The only way to prevent these heat gains would be to fit strip curtains.

As there is a huge difference in temperature between a cold room and a freezer room there are two types of strip curtains available. Due to the composition of the PVC you cannot fit cold room strip curtains in a freezer room as they will become brittle and break however freezer curtains can be fitted in a cold room. Warm air can also produce moisture which can lead to ice granules forming, which in turn can affect the look and taste, on the food contained within the room.

The strips are fully flexible when foot traffic is passing through and they can be moved to suit individual premises needs. If you need to make a temporary door way or if you are loading bigger, bulkier items in to the chillers, just unhook the individually hung strips and move them until you are ready to simply hook them back into place.

 **Suitable for Butchers, Warehouses, Restaurants, Garden Centres, Shops, Factories & More!**


Another positive aspect adding to the longevity of the PVC curtains is that you can replace the strips individually as and when required. If they start to become tired looking after some wear and tear, there is no need to replace the whole apparatus, just replace the strips as you need to.

They can improve hygiene standards too, stopping small pests such as birds, rodents and insects, from entering the premises. An extra added benefit being that they can help with noise reduction too.

Less need for staff to keep opening and closing heavy, sometimes difficult to open doors, enabling them to work faster and safer. They can be fitted to almost any environment, from a single doorway to a larger scale space.

Suitable for any business – butchers, warehouses, restaurants, garden centres, shops, and factories to name a few!

The easy to install, over door hanging Equipment is durable, flexible and versatile.

Call us today on 01452 739483 for more details on energy efficient PVC Strip Curtains. 



Energy Saving PVC Strip Curtains

Introducing TKR's Brand New Trapped Personnel Alarm Kit

One of the most overlooked dangers of working in or around freezer cold rooms is the possibility of getting trapped inside. **We know this all too well as it happened to one of our staff.**

If a freezer cold room is running at -18 degrees C then, due to the wind chill factor of the evaporator fans blowing, the actual air temperature may well be closer to -23 degrees C. At these temperatures there is a real risk to life as hypothermia and frostbite can set in within just twenty minutes exposure.

One of our engineers was servicing a freezer cold room located on a farm in the Cotswolds. He closed the sliding door behind him as he went in to maintain the room temperature but unfortunately the door bounced off its bottom runner and became jammed.

Due to the location the mobile phone signal was very poor and our engineer had great difficulty getting a signal. After ten minutes or so he was able to make a call and someone came along to release him. If he had not been able to make that call it could have been hours before someone found him, by which time it may well have been too late.

This got us thinking seriously about how the problem could be avoided and we came up with our own Trapped Person Alarm kit. We are campaigning to have all our customers introduce them to prevent what is a potentially life-threatening situation from arising.



If you would like more information about **TKR's Trapped Personnel Alarm kits**, please get in touch and we would be happy to explain how they work.

You can also request a **FREE SITE SURVEY** by calling Mandy on 01452 739483.



BRITISH SUMMERS GETTING LONGER & HOTTER!

No one can fail to notice the long, gorgeous, hot summers we've been having of late. Great if you're on your holidays ... but what about your air conditioning units?

Year on year we see the same trend. Equipment that has been maintained and serviced via TKR's maintenance contracts, very, very, rarely break down at the time when you need them most.

Units that have been left and not serviced, unsurprisingly can't take the pace of sudden 24/7 use in hot weather when they may be suffering clogged filters and other common and preventable faults.

Don't get caught out in Summer 2019, talk to us about our Maintenance Contracts. They'll save you time and money in the long run.

Apply for your **FREE SITE SURVEY** today, we'll pop along, explain how the maintenance contract works and give you a quotation. **You'll be glad you did.**



DID YOU KNOW?

At TKR we can service and repair more or less anything refrigerated!

Along with equipment that you would expect such as air conditioning, we also service and repair the following:

- | | |
|--------------------------|------------------------------|
| ■ refrigerated vans | ■ veterinary vaccine fridges |
| ■ ice cream vans | ■ mortuary coldrooms |
| ■ display fridges | ■ doctors vaccine fridges |
| ■ blast chillers | ■ dry cleaning machines |
| ■ refrigerated food vans | ■ dehumidifiers |
| ■ beer display cabinets | ■ dairy displays |
| ■ florists coldrooms | ■ & MORE!! |

My vet uses
TKR to keep my
vaccines safe!



NEXT ISSUE:

- ▶ Ice Machines - Hygiene First
- ▶ James Hopkins Trust - What we've been up to!
- ▶ Maintenance Contracts
- ▶ Customer Spotlight - Hatton Court Hotel
- ▶ and more ...

SPECIAL OFFERS:

Keep an eye out on our website for special offers!

DID YOU KNOW?

We sell brand new appliances - check our website for details or call Mandy on 01452 739483 for more information.

KIND COMMENTS ...

“I have used TK Refrigeration for many years for any faults or breakdowns that may occur at my restaurant. Recently, I asked them to source me a new glass washer and bought the one recommended to me. The machine was installed within a couple of days of ordering it and the engineers were polite, quick and tidy. After a week I had to ring and say that I was really pleased with the machine, my glasses have never been as clean!”

I would recommend them without hesitation.

Sam
The Curry Corner, Cheltenham



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